KONO Care

OPTIMIZED FOR **YOUR** SPECIFIC NEEDS

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KONO KOGS, INC

THERMAL OXIDIZER SPECIALISTS

KONOCare

PREVENTATIVE MAINTENANCE

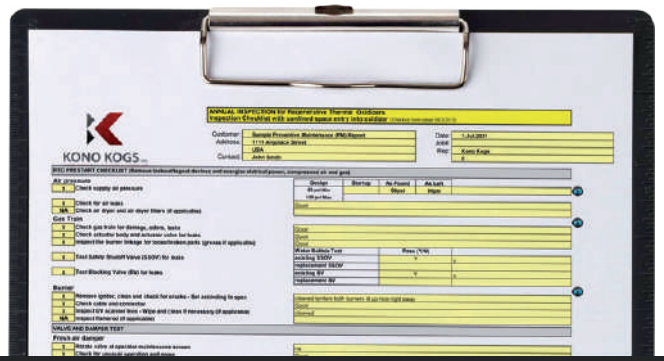
KONO Care

Oxidizer Preventive Maintenance Service

Regenerative thermal oxidizers (RTO) are one of the most common and cost-effective means of industrial emissions control. Because RTOs operate at high temperatures and are often exposed to risk from particulate plugging or organic build-up, small issues can quickly become big problems unless they're identified and corrected promptly.

Our KONOCare Programs

+ Achieve maximum RTO uptime
  - Pro-actively identify/replace at-risk parts
  - Pro-actively identify/address deteriorating RTO health
  - Extensive Historical record-keeping
+ Maintain RTO in peak operational condition
  - Saving fuel/electric costs
+ Provide extensive on-site personnel training



	DIAMOND	PLATINUM	GOLD	SILVER
Preventive Maintenance Visits	Quarterly	Quarterly	Semi Annual	Annual
Remote Monitoring Hours	90	60	30	*
Additional Remote Monitoring	*	*	*	*
On-site customer personnel training (KKI technician)	2 days	1 day	Half day	*
On-site customer personnel training (KKI engineer)	2 days	1 day	Optional	*
Monthly Maintenance reminder e-mails	Yes	Yes	*	*
Parameter Monitoring/Recordkeeping	Monthly	Quarterly	Semi Annual	*
Additional Reports: Trends/Concerns	Monthly	Quarterly	Semi Annual	*
Vibration Analysis	Yes	*	*	*
Spare parts	Extensive	Critical	First Level	*

**Optional*

DIAMOND Our most comprehensive plan.

PLATINUM Gold level plus very high-end support, oversight and reporting.

GOLD Silver level plus minimum remote support and reporting

SILVER Minimum recommended preventive maintenance.

KONOCare Diamond Level

+ Extensive spare parts package covering:
  - Critical level
  - Secondary level
  - "What if" level
+ Remote monitoring hardware/setup (if not already installed)
+ Extensive onsite training for plant leadership & maintenance personnel
  - In-class training
    - Principles of oxidizer operation
    - Control loop review
    - Importance of recordkeeping
  - On-machine training
    - Component identification
    - Terminology
    - Identify data point locations for recordkeeping
+ Highest level of on-demand 24/7 remote monitoring of oxidizer; with option for additional billed support
+ Monthly maintenance reminders by e-mail
+ Extensive plant & maintenance personnel training during initial PM visit
+ Review operation & maintenance requirements with plant personnel
+ Review recordkeeping requirements: visual, pressures, temperatures, amperages
+ Discuss **KONOCare** maintenance reports and what to expect in the reports
+ Quarterly onsite PM inspections
  - Review the following with plant personnel:
    - Past **KONOCare** maintenance reports and any open items
    - Service calls since previous PM visit
    - Alarms since previous PM visit
    - Parameter sheets (stressing the importance of recordkeeping)
    - Trends seen in parameter records and their meaning
+ Monthly remote monitoring of oxidizer operation
  - Record parameters: pressure, temperature, amperage
  - Report on observable trends in parameters
  - Identify at-risk parts and oxidizer health risks

FOR MORE DETAILED PLAN INFORMATION — PLEASE VISIT **WWW.KONOKOGS.COM**